
Care instructions for parasols

Even the best materials are subject to environmental influences and the natural ageing process. Please follow these care instructions to ensure that you can continue to enjoy your Weishäupl parasol for many years to come.

The frame

All woods we use for our parasol frames are treated with a protective finish. The frames require no special care to ensure their durability.

The covers

We cannot guarantee that the covers will be absolutely waterproof if exposed to heavy or prolonged rain. We recommend that you fit a protective cover from our accessories range over your parasol when it is not in use. Please make sure that the parasol is dry. If you do have to close the parasol while it is damp or even wet, it must be opened again as soon as possible to allow it to dry, as otherwise, the fabric may rot. Patches of mildew which arise on wet covers are difficult to remove.

Cleaning the cover

Leaves and bird or insect droppings should be removed as soon as possible. In the case of normal, natural soiling, we recommend that you clean the dry cover using a soft brush. Heavier soiling is best removed while the parasol is open, using lukewarm water and a medium-hard brush. Ideally, clean the parasol cover when the fabric is already damp, as the dirt has then already softened and is easier to remove. If it becomes necessary, please use only mild soap (neutral soap) to remove more stubborn dirt. The fabric should then be rinsed well with clear water. We recommend that you treat the cover with a conventional waterproofing spray (available, for example, from camping equipment suppliers).

Dry-cleaning shops can clean your cover professionally and re-waterproof it (inform your dry-cleaner's that you want them to re-apply a protective finish). Please note that often not even dry cleaning will completely remove organic soiling such as bird droppings, moss or mildew.

Notes on cleaning

All methods involving the use of cleaning agents impair the impregnation on fabrics with rot-resistant, water- and dirt-repellent finishes. It is advisable to re-waterproof the covers. However, the quality of the original finish will not be reached. If the fabric is affected by mildew, it can only be cleaned using special anti-mildew products.

Storage

In winter, our parasols should be stored when dry, ideally fitted with a protective cover, and in a protected, dry location.

Caution: Please store the parasol upright or leaning against a wall, as otherwise there is a risk of damage caused by mice! Please also note that abrasion and holes do not constitute grounds for complaint.

Service

If minor repairs should become necessary in time, we will be pleased to help you. Individual parasol components and parasol cover can be ordered from our specialist dealers. Our specialist dealers can also arrange for your parasol cover to be cleaned.